

QUALITY POLICY

Electrical Industries Group Ltd. has implemented and maintains an ISO 9001:2015 Quality Management System (QMS) whose scope includes the manufacture and supply of plastics pipes, fittings and containers, electrical lighting fixtures, switchgear, electrical wire, cables and PVC compounds.

The Management and Staff of Electrical Industries Group Ltd., through its ISO 9001:2015 Quality Policy are therefore committed to the following:

Satisfying applicable requirements by ensuring that customer, technical, statutory, and regulatory requirements are determined understood and consistently met.

Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus enhancing customer satisfaction is maintained.

Top management shall:

- Take accountability for the effectiveness of the QMS
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company.
- Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available: including training, support and encouragement.
- Communicate the importance of effective quality management and of conforming to the QMS requirements.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide and improved service.

This policy will be communicated to all employees, entities or organizations working for, with or on our behalf. Employees and other organizations are expected to co-operate and assist in the implementation and execution of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others or the environment.

This policy will be reviewed by top management and where deemed necessary will be amended and re-issued. Previously dated versions (revisions) of this policy are therefore obsolete.

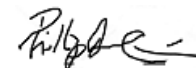
This policy is available to relevant interested parties, upon reasonable request.



Approved by: Rajesh Rajkumarsingh

Chief Operations Officer – Electrical Industries Group Ltd.

Date: 15th February, 2021



Approved by: Phillip A. Cummins

Group Quality Manager – Electrical Industries Group Ltd.